



# Payment resource assessments

The **EFT** Company's resource assessments will improve your payment resource engagement

A background image featuring a dense field of orange and red bubbles of various sizes, creating a textured, liquid-like effect. The bubbles are set against a gradient background that transitions from a darker orange on the left to a lighter, more vibrant orange on the right.

Payment resource assessments

# The **EFT** Company

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**EFT Essentials** provides a unique resource assessment process focussed on the Australian and New Zealand markets but also supporting regional and international markets.

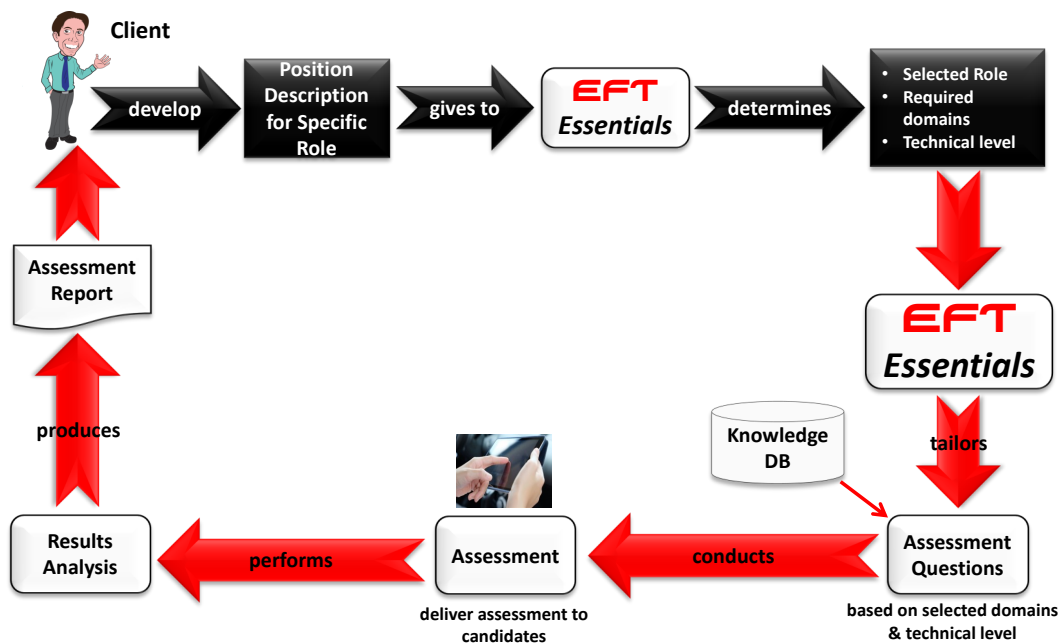
**EFT Essentials'** tailored assessments assess the level of functional and technical knowledge held by potentially new resources as well as existing resources within your company.



New resources need to provide immediate value and be able to contribute industry specific knowledge and skills to your critical projects

Resourcing is costly and interviews don't always identify a resource's capabilities, or lack of them. How do you know whether potential resources have the knowledge and skills to undertake the work required for your role?

**EFT Essentials** provides a unique process that quickly assesses and reports on resources' knowledge and understanding of the Cards and Payments industries and identifies areas that need to be improved.



**EFT Essentials** works with you to tailor the right assessments for your needs then extracts questions from our extensive data base to create a unique assessment for every candidate. The candidates perform the assessments using tablet computers which transmit the results back to **EFT Essentials** for analysis and reporting and then emailing you the assessment report which will clearly show the candidate's strengths and weaknesses.





## Additional benefits to using **EFT Essential**'s resource assessments

There are additional benefits to using **EFT Essential**'s resource assessments apart from better understanding candidates' levels of knowledge.

### **1. Saves time and money**

No need to work through resumes and interview candidates who are not up to scratch, saving hours of HR, management and technical resources' time

### **2. Upfront understanding of the resources' training needs**

A candidate might be almost what you need and with a little more training will fit right in with the team. The assessment will identify areas where the candidate will benefit from additional training

### **3. Increased satisfaction**

Recruitment companies will see an increase in their clients' satisfaction through proposing better qualified candidates





**EFT Essentials** assessments addresses underlying issues related to payments resourcing through focussed and unique knowledge assessments for each candidate

**1. CV misrepresentation**

CVs being artificially aligned with the position description and not reflecting the actual knowledge of the candidate`

**2. Lacking basic payments knowledge**

Candidates lacking the basic payments knowledge required for the role and related projects

**3. Assessing knowledge**

Agencies and employers not having the specific knowledge to assess whether candidates have the relevant knowledge for the required candidates have the relevant knowledge for the required role

**4. Assessing overseas candidates**

Sufficiently assessing overseas candidates' payments knowledge before they are brought on board in Australia and the costs involved where the candidates are not suitable

**5. Interview question leakage and coaching**

Candidates passing interview content and questions onto other candidates interviewing for the same role

**6. Insufficient local knowledge**

Overseas resources provided having insufficient payments knowledge related to the local environment





There are three models of **EFT Essentials** resource assessments available

**1. Role specific assessments**

- Assessment time of 1 hour
- Questions specifically tailored from selected knowledge areas for each role
- Customers able to select up to 5 knowledge areas
- Questions generated from customer selected areas plus general payments questions
- Selectable levels of technical questions to align with role requirements

**2. Basic payments concepts**

- Assessment time of 15 minutes
- General questions related to payments concepts
- Knowledge areas are pre-set
- No technical questions included

**3. Training course specific**

- Assessment time of 15 minutes
- Questions specifically related to the content of the Payment Basics, Digital Payment Fundamentals and the AS2805 Messaging Standards training courses

**TheEFT**  
**Company**